Marathwada Mitra Mandal's

SHANKARRAO CHAVAN LAW COLLEGE, PUNE.

202/A Deccan Gymkhana, PUNE- 411004

"येथे बहुतांचे हित"

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REPORT ON ONE DAY INTERNATIONAL WEBINAR

"A Consumer is not depends on us, we depends on consumers" – Mahatma Gandhi

On 24th December 2022 (Saturday) one day International Webinar on the topic 'Conversance of Consumer Protection Act, 2019 in different sectors'

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was organized by the Shankarrao Chavan Law College, Pune in collaboration with Department of law, Shramjivi College, JRN Rajasthan Vidyapeeth, Udaipur (Raj.) Navjeevan Law College, Nashik and Consumer Advocacy Group, Hydrabad. There were 706 participants registered for the webinar.

Mr. Arie Baskhoro United Nations High Commissioner for Refugees (UNHR), Junior Mission for Refugee Right Protection (Indonesia) was the Guest of Honor for Inaugural Function. In his speech he highlighted many Rights of consumers like Right related to safety, Right to choose, information rights etc.

Madam Fatemma Warrittah Ahsan, Barrister of Law and founder of No Passport Voice foundation, Bangladesh, was the Chief – Guest. She emphasized – "Consumers rights are International rights which are exercised by individuals, these right must be acknowledged by the service providers".

The First session on the topic – "Legal framework of consumer ProtectionAct-2019" Was taken by Dr. Bhavana Kaud, Associate Dean, School of Law, Sandip University , Nashik . She underlined that – "The main object of the CPA 2019 is to protect consumers from unsafe and low quality of product. She also discussed the duties of the consumers.

Second Session was taken by the **Faiz Ayat Ansari, A**ssistant Professor of Law, Institute of Law, Parul University, Vadodara, on the topic- " Right of consumer and food Industry". In his presentation he discussed "consumer and food Industries in capitalist and socialist Economics. He also highlighted that consumer have right to safety and quality same from street wander and MNC.

"Consumer and Banks", was the topic of third session, graced by **Ad. Mayank Lad**, SGI associate, Nashik. He explained the role of Reserve Bank of India, role of Ombudsman and role of bank to protect the rights of consumers.

The subject-"How the basic provisions of Law of Contract are related to E -Commerce", was discussed in a very interactive manner by Ms. Priyanka Taktwala, Asst, Professor Karnawati University , in fourth session.

Ms. Lama Audi (Lebanon) , Chairman , International Initiatives of peace NMD & Head of Legal General Union of Palestine Jurist refugees was the Chief Guest of Valedictory Function.

Glimpse of webinar were presented by Dr. Vikas Bhatnagar, Asst. professor and Coordinator of Ph. D. Research Centre , Shankarrao Chavan Law college, Pune. Vote of thanks was proposed by Ms.Anjali Chaudhari, student of the Navjeevan Law college, Nashik.